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2014 Compliance Monitoring Report For the International Food & Beverage Alliance

On Global Advertising in Television, Print and Internet

April 2015

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## Introduction

Accenture Media Management has been commissioned by the International Food & Beverage Alliance (IFBA) to produce this report on behalf of its members: The Coca-Cola Company, Ferrero, General Mills, Grupo Bimbo, Kellogg's, Mars, McDonald's, Mondelez, Nestlé, PepsiCo, and Unilever.

IFBA is a group of leading food and non-alcoholic beverage companies with a global presence who share a common goal of helping consumers in all nations to achieve balanced diets and healthy lifestyles. In May 2008, they committed to five actions in support of the World Health Organization's 2004 *Global Strategy on Diet, Physical Activity and Health*, including a commitment to extend their existing policies on responsible advertising and marketing to children, globally.<sup>1</sup> In practice, this means changing the way they advertise to children so as to emphasize better-for-you choices, or prohibit advertising to children under twelve altogether, and promote physical activity. IFBA members also committed to third-party monitoring of the implementation of this commitment globally.

In September 2014, IFBA engaged Accenture to monitor its members' compliance in television, print and internet advertising with their stated global marketing and advertising to children policy:

IFBA members have committed to only advertise products to children under 12 years of age that meet specific nutritional criteria based on accepted scientific evidence and/or applicable national and international dietary guidelines; or to not advertise products to children under 12 years at all. For the purpose of this initiative, "advertising to children under 12 years" means advertising to media audiences where 35% or more of the audience is under 12 years.

The monitoring exercise has been on-going since 2009. This report presents the 2014 results and illustrates a trend since 2009.

For more information, please contact: Faiza Hussain at faiza.hussain@accenture.com

<sup>&</sup>lt;sup>1</sup> For more information, please see <u>https://www.ifballiance.org/</u>

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## Overall Methodology

We independently monitored seven markets for television advertising, five markets for print advertising and five markets for internet advertising. We conducted the monitoring exercise as a random sample of the companies' advertisements. The exercise was performed during the second half of 2014.

All the media research data analyzed in order to produce this report was gained from sources independent of the advertisers and their associated media agencies. Accenture chose the period to be monitored after the advertising had already been purchased by the companies.

To monitor compliance with television advertising, Accenture:

- Examined all advertising spots<sup>2</sup> for products marketed by IFBA members aired in the selected markets;
- Reviewed those spots for products not meeting criteria for advertising to children against product lists supplied by IFBA members;
- All spots were included for companies that do not advertise any of their products to children under 12;
- Analysed audience composition at the time of broadcast in order to identify those spots aired when over 35% of the audience was composed of children under 12 years of age<sup>3</sup>; and
- Counted these spots as non-compliant with the IFBA policy.

For print advertising, we isolated all print publications targeting children under 12 years of age in the selected markets, and reviewed each of these to determine whether any of these contained any advertising by IFBA members.

There is no reliable demographic audience data for many websites. Therefore, Accenture developed a sample list of child-targeted websites for the selected markets, and performed a manual check during a three-week period on each website to assess compliance.

 $<sup>^{2}</sup>$  Spot means each individual advertising activity, i.e. the airtime used by the advertiser.

<sup>&</sup>lt;sup>3</sup> Please see appendices for exact age group definitions for each market, which depend on locally available data segments.

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## Summary of Key Results

#### 2014 Compliance Rates

#### *Television:* overall compliance rate is 88.5%

This result is based on the review of <u>more than one million</u> advertising spots (1,156,540) promoting products by IFBA members broadcast in China (Beijing), Colombia, India, Malaysia, South Africa, Turkey, and the United Arab Emirates (UAE) during the monitoring period. Instances of non-compliance represent all spots for products not meeting IFBA members' nutritional criteria aired at a time when the reported audience share of children under the age of 12 exceeded 35%.

99,102 instances of non-compliance were identified. Of these, a high proportion (98,758) were spots aired during the night (21:00-05:59) or spots with less than 1 GRP<sup>4</sup>. Statistical anomalies may occur when looking at spots with such a low sample size. For such spots, slight viewership changes in the audience can lead to large swings in the percentage of audience composition. If very few viewers are watching a late-night program, for example, but one is under 12, the total audience composition may exceed 35% under 12. Though the profile can show a majority child audience share during low GRP levels, these programmes tend not to be directed at children. Nonetheless, these spots were considered to be non-compliant.

#### *Print*: overall compliance rate is 100%

46 publications were identified as targeting children under 12 years of age. We did not find any advertisements among these publications that promoted products of IFBA members in the countries analysed: Brazil, China, India, South Africa, and Singapore.

#### Internet: overall compliance rate is 99.5%

We did not find any non-compliant advertisements for products advertised by IFBA members on any of the websites reviewed in China, India, South Africa, and Singapore. There were five instances of non-compliant advertisements in Brazil.

<sup>&</sup>lt;sup>4</sup> Gross Rating Points (GRPs) measure the size of an audience reached by a specific media vehicle or schedule. The small audience size means that the reported audience share data is statistically not reliable. Audience data can be skewed if even very few viewers that are part of the measurement panel misreport their viewing (e.g. reporting a child under 12 years of age watching instead of an adult in a given household).

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## **Television Compliance Monitoring 2014**

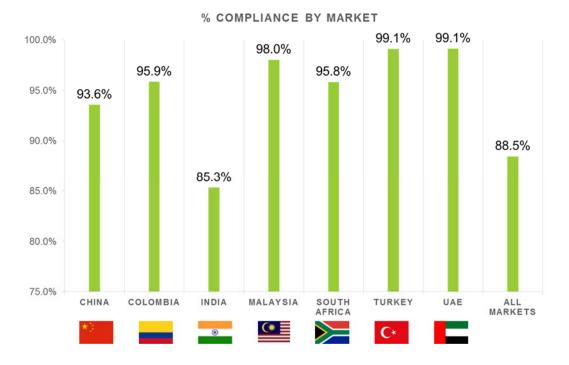
#### <u>Methodology</u>

- For the purposes of this verification, seven sample markets were chosen: China (Beijing), Colombia, India, Malaysia, South Africa, Turkey, and the United Arab Emirates (UAE). (See Appendix 1 for a list of the monitored television channels)
- All spots by IFBA member companies aired in the 7 markets from 1 April to 30 June 2014 were collected. Total sample size: 1,156,540 spots.
- Spots for products that do not meet IFBA companies' nutritional criteria, where applicable (some member companies do not advertise any products to children under 12 years of age), were identified on the basis of product lists supplied by companies.
- Audience composition at the time each spot was aired was analysed on the basis of national ratings data. This allowed us to identify advertisements aired in and between programmes with an audience where over 35% were children under 12 years of age.<sup>5</sup>
- All spots for products that IFBA member companies have committed not to advertise to children under 12 years of age which aired at times with an audience where over 35% were children under 12 years of age were deemed non-compliant.
- In the analysis we have included all platforms and channels that are monitored by market by year. Please note that for some markets the list of channels has increased compared to previous years as more channels and platforms are now monitored.

<sup>&</sup>lt;sup>5</sup> Please see appendices for exact age group definitions. (See footnote 3)

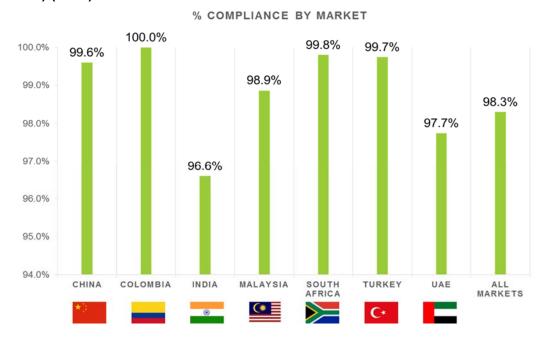
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#### **Results**



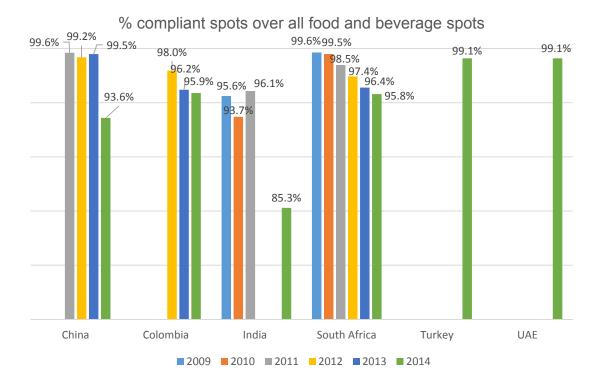


# Fig. 2: Television Overall Compliance Results (Daytime spots with greater than 1 GRP) (2014)



# Measuring Change: Trends in IFBA Member Companies' Television Advertising

## Fig. 3: Compliance Results (All Spots)



When looking at all spots, we can see that since 2009, the compliance rate has always been above 90% for these markets, except India, showing 85.3% compliance in 2014.

In the years when India has been included in the monitoring exercise, India's TV channels have represented around half of all TV channels monitored, although they have doubled in number from 2009 to 2014 (120 monitored channels in India 2009, v 224 in 2014). As a result, in 2014, India's spots accounted for approximately 75% of total spots (861,530 of 1,156,540 spots), which influences heavily the overall compliance rate . However, if only daytime spots greater than 1 GRP are reviewed, i.e. those for which the audience data is reliable, (Fig. 2) the compliance rate for India increases from 85.3% to 96.6%.

In a market such as India where the number of spots is so high, reviewing the compliance rate for spots with a greater than 1 GRP becomes more important than reviewing the compliance rate for all spots, which is impacted negatively by the associated statistically unreliable audience data.

## Print Compliance Monitoring

## <u>Methodology</u>

- As age-specific readership data for children's print titles is not available, Accenture prepared a list of children's titles in each of the five monitored markets
   Brazil, China, India, South Africa, and Singapore - on the basis of national genre classifications used in the media industry. (See Appendix 2 for a list of the monitored print titles)
- Accenture purchased children's magazines available from the local newsstands for a spot check. The findings across most markets were that children's magazines were mostly comics which did not have advertising in them.
- Using advertising data from national monitoring agencies (databases of all advertisements placed in print titles), Accenture reviewed these publications for advertisements for products that IFBA member companies have committed not to advertise to children under 12 years of age.
- Any advertisement for such products in any of these titles was deemed noncompliant.

## <u>Results</u>

Print Advertising: All markets were 100% Compliant: Brazil, China, India, South Africa, and Singapore.

## Internet Compliance Monitoring

## <u>Methodology</u>

- A list of younger children's websites in each of the five monitored markets - Brazil, China, India, South Africa, and Singapore - was selected by Accenture's local offices to represent a sample of child-oriented websites. (See Appendix 3 for a list of the monitored websites)
- The websites were accessed over a period of three weeks during the 2<sup>nd</sup> half of 2014 to check for advertising content relating to the non-compliant products from IFBA members.
- Any advertisement for such products in any of these websites was deemed noncompliant.

#### <u>Results</u>

# Internet Advertising: The overall compliance rate is99.5%: Brazil, China, India, South Africa, and Singapore.

There were **5** instances of non-compliance in Brazil.

## Appendix 1: Television Channels Monitored

#### China (Beijing)

Beijing Kaku(24) Beijing TV Entertaiment(24) Beijing TV Film & TV Series(24) Beijing TV Finance & Economics(24) Beijing TV Life(24) Beijing TV News(24) Beijing TV Satellite(24) Beijing TV Science & Education(24) Beijing TV Sports(24) Beijing TV Youth(24)

#### Colombia

A&E AXN **Cable Noticias** Canal Caracol Canal de las Estrellas Canal RCN Canal TRO Canal UNO Cartoon Network Citytv Claro Sports Colombia **Discovery Channel Discovery Home & Health Discovery Kids** E! Entertainment ESPN ESPN + Film Zone Fox Fox Life Fox Sports FX Golden History MTV National Geographic Nickelodeon **NTN 24** Sony Space Studio Universal TeleAntioquia TelePacifico **TLNovelas** TNT

Universal Warner Channel

#### India

&pictures 24 GHANTA 9X Jalwa 9X Jhakaas 9X M 9X Tashan Aaj Tak Aakaash 8 ABP Ananda ABP Majha **ABP News** ADITHYA Animal Planet Asianet ASIANET MOVIES Asianet News Asianet Plus AXN **B4U Movies B4U Music BIG MAGIC BIG MAGIC GANGA** BINDASS CAPTAIN TV Chintu TV Chithiram Chutti TV CINEMA TV **CN** Cartoon Network **CNN IBN** Colors Viacom18 Comedy Central Dabangg UP UTKD Bihar Dangal DD Bangla DD BIHAR **DD** Lucknow **DD** National DD Punjabi DHM Dilli Aaj Tak DISCOVERY CHANNEL **Discovery Science SCI** Discovery Tamil Discovery Turbo Disney Channel

**Disney XD DK Discovery Kids** DY 365 E 24 ETV ETV Bangla ETV Gujarati ETV Kannada ETV Marathi FILMY FOCUS HIFI FOCUS NE FoodFood FOX LIFE FX GEMINI Gemini Comedy **Gemini Movies** Gemini Music HBO Headlines Today History TV18 HUNGAMA IBN 7 IBN Lokmat India News India News Haryana India News Uttar Pradesh India TV Indradhanu Rengoni **ISAIYARUVI** J MOVIE Jalsha Movies Janasri Jaya Max Java TV Kairali Kalaignar TV Kasturi Kochu TV Kolkata TV KTV Kushi TV Life OK M Tunes MAA Maa GOLD Maa Movies Maa Music Mahuaa Manorama News Mastiii Mazhavil Manorama

Mega TV MH1 MH1 News Movies Now Movies OK MTV MUSIC F FATAFATI Music India Music Xpress NATIONAL GEOGRAPHIC NDTV Good Times NDTV India News 24 News Live 24x7 NEWS NATION News Time Bangla NICK nick jr.nickelodeon NTV OTV Peppers Pepsi MTV INDIES Plus Suvarna POGO POLIMER Polimer Kannada PRAG NEWS PTC Chakde PTC News PTC Punjabi PUBLIC TV Puthuyugam R RUPASI BANGLA Raj Digital Plus Raj Musix RAJ MUSIX KANNADA RAJ NEWS (Tamil) RAJ TV Ramdhenu Rang Romedy NOW RPLUS S BANGLA SAAM Sahara One Sakshi TV Samay BIHAR JHARKHAND Samay Uttar Pradesh Uttarakhand Sangeet Bhojpuri Sarthak TV Seithigal Siripoli Sonic Nickelodeon

SONY AATH SONY ENTERTAINMENT TV SONY MAX SONY MIX SONY PIX SONY SAB SONY SIX Star Gold Star Jalsha Star Movies Star Movies Action Star Plus Star Pravah Star Sports 1 Star Sports 2 Star Sports 3 Star Utsav Star World Studio N STUDIO ONE HD SUN LIFE Sun Music Sun TV SURYA SURYA MUSIC Suvarna Suvarna News 24x7 Tarang Tarang Music Ten Sports TEZ **Times Now** TLC **TV5 NEWS** TV9 **TV9 KARNATAKA** UDAYA Udaya Comedy Udaya Movies Udaya Music UTV Action **UTV Movies** UTV Stars V VH1 VIJAY WB We Z 24 Taas Z Action Z Anmol Z Bangla Z Bangla Cinema

Z Cafe Z Cinema Z Classic Z ETC Bollywood Z ETC Punjabi Z Kannada Z Khana Khazana Z Marathi Z News Z Premiere Z Sangam Z Studio Z Talkies Z Tamil Z Telugu Z Zee TV Zindagi Zing Zoom Malaysia 8TV AEC Asian Food Channel ASTRO ARENA ASTRO CERIA ASTRO CITRA ASTRO DISCOVERY ASTRO NG **ASTRO OASIS** ASTRO RIA ASTRO SHUANG XING ASTRO SUPERSPORT **ASTRO SUPERSPORT 3 ASTRO WARNA** AXN **ESPN** Hallmark Channel HUA HEE DAI Mustika HD NTV7 ONE HD PRIMA RTM1 RTM2 STAR WORLD TV3 TV9 WAH LAI TOI XING HE South Africa

Africa Magic Movies 1

Comedy Central **Discovery ID Discovery TLC Disney XD DSTV** Africa Magic **DSTV Africa Magic Plus** DSTV Animal Planet DSTV BBC ENTERTAINMENT DSTV BBC KNOWLEDGE DSTV BBC LIFESTYLE DSTV BBC World **DSTV** Boomerang DSTV Cartoon DSTV Channel O **DSTV CNN News DSTV Crime & Investigation** DSTV Discovery DSTV Discovery World **DSTV E! ENTERTAIMENT** DSTV History Channel DSTV Home Channel **DSTV Magic World** DSTV MTV Base DSTV MTV Europe **DSTV** National Geographic DSTV New Supr Sport 4 DSTV Sky News **DSTV Sony Entertainment** DSTV SS4/UPDATE **DSTV Style Network DSTV Super Sport 1** DSTV Super Sport 2 **DSTV Super Sport 3 DSTV Super Sport 5 DSTV Super Sport 6** DSTV Super Sport 7 **DSTV** Trace DSTV Travel DSTV Vuzu ENews ETV Food Network Fox Entertainment Hallmark (UNIVERSAL) Kyk Net kykNet & kie kykNet Musiek **MNET** M-Net Analogue M-Net Movies Action M-Net Movies Action Plus M-Net Movies Comedy M-Net Movies Family

M-Net Movies Premiere M-net Movies Showcase M-Net Movies Zone M-Net Series Reality M-Net Series Showcase M-Net Series Zone M-Net Stars Mzansi Bioskop Mzansi Magic Mzansi Music Mzansi Wethu Nickelodeon SABC1 SABC2 SABC3 Sony Max Studio Universal Super Sport 1 HD Super Sport 2 HD Super Sport 3 HD Super Sport 4 HD Telemundo Turkey ATV FOX TV KANAL 7 KANAL D KANALTÜRK SAMANYOLU TV SHOW TV STAR TV TRT 1 TRT COCUK UAE ABU DHABI AL EMARAT ABU DHABI AL OULA ABU DHABI DRAMA AL AAN TV AL ARABIYA AL HADATH AL MEHWAR AL RAI TV ANB BEIN SPORTS HD1 **BEIN SPORTS HD2** BEIN SPORTS HD3 **BEIN SPORTS HD4** BEIN SPORTS NEWS HD CARTOON NETWORK ARABIC

DM TV DREAM 1 DREAM 2 DUBAI ONE TV DUBAI SPORTS CHANNEL DUBAI TV ESC FATAFEAT FOX FOX MOVIES LBC SAT MBC 1 MBC 2 MBC 3 MBC 4 MBC ACTION

MBC DRAMA MBC MAX NATIONAL GEOGRAPHIC ABU DHABI ROTANA AFLAM ROTANA CINEMA ROTANA CLIP **ROTANA KHALEEJIAH ROTANA MASRIYA ROTANA MUSIC** SAMA DUBAI STOON **TOYOR AL JANAH** WANASAH ZEE AFLAM ZEE ALWAN ZEE FILM HINDI

## Appendix 2: Print Titles Monitored

#### Singapore

Princess Magazine Disney Junior Mat Yoyo Asian Geographic Junior Phieas And Fears Transformers Barney Magazine Disney Pixar Cars Toys Story Young Generation

## India

Champak Nandan Tinkle Bal Bharti Akad Bakad Magic pot Nanhe Smart Brainwave Kids Explore Highlights Champs Highlights Genies

## China

Mickey Mouse Children Fun Barbie Garden Baby Cars Moore Park A little Princess Winnie the Pooh

#### Brazil

Luluzinha Recreio (Abril) Princesas (Abril) Quadrinhos de Disney (Abril) Clube (Tambor) Nintendo World (Tambor) Egw (Tambor) Barbie (Panini) CARTOON NETWORK (Panini) REVISTA OFICIAL HORA DE AVENTURA (Panini)

## South Africa

Barbie Magazine- Disney Disney and Me- Disney Princess- Disney Hoezit MiniMag National Geographic Kids Disney Junior

## Appendix 3: Websites Monitored

#### Brazil

www.criancas.uol.com.br/ http://www.nick.com/ http://www.nickjr.com/ www.disney.com.br www.cartoonnetwork.com.br www.discoverykidsbrasil.com http://www.jogosdemeninas.net/ www.sbt.com.br/clubinhosbt/ http://www.pollypocket.com/pt-br www.iguinho.com.br www.dolls.com.br http://www.nintendoworld.com.br/ www.folha.com.br/folhinha http://tvratimbum.cmais.com.br/ http://www.galinhapintadinha.com.br/ http://www.gamebaby.net/ http://ladygames.com/ http://gameohyeah.com/ mundogloob.globo.com/ http://www.manygames.com/ http://go3k.com/ http://www.barbie.com/pt-br

#### China

http://www.61baobao.com/ http://17roco.qq.com/ http://seer.61.com/ http://www.tom61.com/ http://www.dol.cn/index.shtml http://www.chunmiao.cn/ http://kid.qq.com/ http://aobi.100bt.com/ http://www.beva.com/ http://www.060s.com http://www.hezi.com/ http://www.61f.com http://www.tongnian.com/ http://www.61ertong.com/ http://www.hongniba.com.cn/ http://xj.youerkaka.cn/ http://www.ccppg.com.cn/ http://www.xugu.net/ http://www.hongdaishu.com/ http://g.beva.com/xuetang/

#### Singapore

http://www.oktoasia.com/ http://www.nick-asia.com/ http://www.cartoonnetwork.com http://home.disney.com.sg/ http://www.toysrus.com.sg/ http://www.toyshunt.com.sg/ http://cf-vanguard.com/en/shop/ http://cf-vanguard.com/en/shop/ http://www.brainpop.com/ http://www.brainpop.com/ http://www.knowledgeadventure.com/default.aspx http://www.nickjr.com/ http://www.nick.com/ http://pbskids.org/ http://www.zoo.com.sg/kidzworld/kidzworld.html http://kids.yahoo.com/ http://www.tomandjerryworld.com/

#### South Africa

http://www.disneyjunior.co.za www.spurtribe.co.za www.toysrus.co.za www.lego.com www.paddlepop.co.za http://www.coolmath-games.com/ http://pbskids.org/games/

http://www.girlsgogames.com/ http://www.cartoonnetwork.com/ http://www.nick.com/ http://www.nickjr.com/ http://www.nickjr.com/ http://www.clubpenguin.com/ http://www.clubpenguin.com/ http://www.stardoll.com/ http://www.stardoll.com/ http://www.neopets.com/ http://www.neopets.com/ http://www.noshimonsters.com/ http://www.funbrain.com/ http://www.funbrain.com/ http://webkinznewz.ganzworld.com/

#### India

http://www.cartoonnetworkindia.com/ http://www.pogo.tv/ http://disney.in/index.jsp http://www.hungamatv.com/ http://kids.discovery.com/ http://www.nickindia.com/ COOLMATH-GAMES.COM http://kids.zapak.com/ cOOLMATH-GAMES.COM http://www.hindukids.org/ http://www.thekidzpage.com/ http://www.kidsfront.com/ http://www.playkidsgames.com/ http://www.kidsone.com/ http://www.123peppy.com/ http://www.primarygames.com/ http://www.kidzworld.com/ http://www.gamekidgame.com/ http://www.kidswebindia.com/ agame.com girlsgogames.com addictinggames.com Mattelsites girlgames.com pitara.com kidsworldfun.com

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## Appendix 4: TV Age Group Definitions

China (Beijing)	4 – 12
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